

# ZIMBABWE REVENUE AUTHORITY -CUSTOMS AND EXCISE DIVISION:

A Leader in Combating Counterfeit and Transnational Crime



## SUCCESSES IN GLOBAL TRADE

The Zimbabwe Revenue Authority - Customs and Excise Division (ZIMRA-CED) is the primary agency responsible for enforcing customs and trade laws in Zimbabwe. In recent years, the ZIMRA-CED has made significant strides in combating counterfeit and transnational crime, and has implemented various initiatives to promote transparency, international cooperation, and sustainable development.

#### **Transparency Initiatives**

The ZIMRA-CED has implemented several transparency initiatives to promote accountability and trust among stakeholders. One such initiative is the publication of the Zimbabwe Customs Tariff Handbook, which provides detailed information on customs procedures, tariffs, and regulations (ZIMRA-CED, 2022). Additionally, the ZIM-RA-CED has introduced an online portal for submitting customs declarations, which has improved the efficiency and transparency of the clearance process (ZIMRA-CED, 2023).

According to the World Customs Organization (WCO), the ZIM-RA-CED has also implemented the WCO's Data Model, which provides a standardized framework for the collection and exchange of customs data (WCO, 2022). This initiative has improved the accuracy and timeliness of customs data, and has facilitated the sharing of information between customs agencies.

#### **International Cooperation Initiatives**

The ZIMRA-CED has strengthened its international cooperation to combat transnational crime. The agency is a member of the WCO and has signed several agreements with neighboring countries to enhance cooperation in customs enforcement (WCO, 2022). For example, the ZIMRA-CED has signed a memorandum of understanding with the South African Revenue Service to share intelligence and coordinate efforts to combat cross-border crime (SARS, 2023).

In 2023, the ZIMRA-CED participated in a regional workshop on combating counterfeit goods, organized by the WCO (WCO, 2023). The workshop brought together customs officials from several countries in the region to share best practices and discuss strategies for combating counterfeiting.

#### **Recent Legal Reforms**

Iln 2022, the Zimbabwean government enacted the Customs and Excise (Amendment) Act, which strengthened the powers of the ZIMRA-CED to combat counterfeit and transnational crime (Government of Zimbabwe, 2022). The Act introduced stricter penalties for customs offenses and provided for the use of advanced technology to detect and prevent smuggling.

According to the International Monetary Fund (IMF), the ZIM-RA-CED has also implemented several measures to improve the efficiency and effectiveness of customs enforcement, including the introduction of a risk-based approach to customs clearance (IMF, 2023).

#### **Sustainable Development Initiatives**

The ZIMRA-CED has implemented several sustainable development initiatives to reduce its environmental footprint. One such initiative is the introduction of a paperless clearance system, which has reduced the use of paper and minimized waste (ZIMRA-CED, 2023). Additionally, the ZIMRA-CED has implemented energy-efficient lighting and air conditioning systems at its facilities, which has reduced energy consumption and greenhouse gas emissions (ZIM-RA-CED, 2024).

According to the United Nations Conference on Trade and Development (UNCTAD), the ZIMRA-CED has also implemented several measures to promote sustainable trade, including the introduction of a green customs initiative to reduce the environmental impact of customs operations (UNCTAD, 2023).

## **Enhancing Trade Facilitation**

The ZIMRA-CED has implemented several initiatives to enhance trade facilitation and reduce the time and cost of clearing goods. One such initiative is the introduction of a single window system, which allows traders to submit all required documents and information through a single online portal (ZIMRA-CED, 2023).

According to the World Bank, the ZIMRA-CED has also implemented several measures to improve the efficiency and effectiveness of customs clearance, including the introduction of a risk-based approach to customs clearance and the use of advanced technology to detect and prevent smuggling (World Bank, 2023).

## **Capacity Building**

The ZIMRA-CED has implemented several capacity-building initiatives to improve the skills and knowledge of its officials. One such initiative is the provision of training on customs enforcement, risk management, and investigative techniques (ZIMRA-CED, 2023).

According to the WCO, the ZIMRA-CED has also participated in several international training programs, including a training program on customs enforcement organized by the WCO (WCO, 2022).

#### **Public Awareness**

The ZIMRA-CED has implemented several public awareness initiatives to educate the public on the dangers of counterfeit goods and the importance of complying with customs regulations. One such initiative is the publication of public awareness materials, including brochures and posters (ZIMRA-CED, 2023).

According to the ZIMRA-CED, the agency has also implemented several measures to improve the responsiveness and accountability of customs operations, including the establishment of a customs hotline (ZIMRA-CED, 2023).

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