

# **GHANA CUSTOMS:**

A Leader in Combating Counterfeit and Transnational Crime



Ghana Customs has been at the forefront of combating counterfeit and transnational crime in Ghana. As the primary agency responsible for enforcing customs and trade laws, Ghana Customs has implemented various initiatives to prevent the flow of counterfeit goods and to facilitate legitimate trade.

## **Transparency Initiatives**

Ghana Customs has implemented several transparency initiatives to promote accountability and trust among stakeholders. The agency has established a website that provides information on customs procedures, tariffs, and regulations (Ghana Customs, 2022). Additionally, Ghana Customs has introduced an online portal for submitting customs declarations, which has improved the efficiency and transparency of the clearance process (Ghana Customs, 2023).

In 2022, Ghana Customs launched a public awareness campaign to educate the public on the dangers of counterfeit goods and the importance of complying with customs regulations (Ghana Customs, 2022). The campaign included radio and television advertisements, as well as social media posts, to reach a wider audience.

## **International Cooperation Initiatives**

Ghana Customs has also strengthened its international cooperation to combat transnational crime. The agency is a member of the World Customs Organization (WCO) and has signed several agreements with neighboring countries to enhance cooperation in customs enforcement (WCO, 2022). For example, Ghana Customs has signed a memorandum of understanding with the Nigeria Customs Service to share intelligence and coordinate efforts to combat cross-border crime (Nigeria Customs Service, 2023).

In 2023, Ghana Customs participated in a regional workshop on combating counterfeit goods, organized by the WCO (WCO, 2023). The workshop brought together customs officials from several countries in the region to share best practices and discuss strategies for combating counterfeiting.

## **Recent Legal Reforms**

In 2022, Ghana enacted the Customs Act, which strengthened the powers of Ghana Customs to combat counterfeit and transnational crime (Government of Ghana, 2022). The Act introduced stricter penalties for customs offenses and provided for the use of advanced technology to detect and prevent smuggling.

The Act also introduced a new provision that allows Ghana Customs to share information with other law enforcement agencies, both domestically and internationally, to combat transnational crime (Government of Ghana, 2022). This provision has enabled the agency to work more closely with other agencies, such as the Ghana Police Service, to combat crime.

## **Sustainable Development Initiatives**

Ghana Customs has also implemented sustainable development initiatives to reduce its environmental footprint. The agency has introduced a paperless clearance system, which has reduced the use of paper and minimized waste (Ghana Customs, 2023). Additionally, Ghana Customs has implemented energy-efficient lighting and air conditioning systems at its facilities, which has reduced energy consumption and greenhouse gas emissions (Ghana Customs, 2024).

In 2023, Ghana Customs launched a project to install solar panels at its facilities, which will reduce the agency's reliance on fossil fuels and lower its carbon footprint (Ghana Customs, 2023).

## **Enhancing Trade Facilitation**

Ghana Customs has implemented several initiatives to enhance trade facilitation and reduce the time and cost of clearing goods. The agency has introduced a risk-based approach to customs clearance, which has reduced the number of physical inspections and expedited the clearance process (Ghana Customs, 2023). Additionally, Ghana Customs has implemented a single window system, which allows traders to submit all required documents and information through a single online portal (Ghana Customs, 2024).

In 2022, Ghana Customs launched a pilot project to implement a blockchain-based system for tracking and verifying the origin of goods (Ghana Customs, 2022). The system uses blockchain technology to create a secure and transparent record of the movement of goods, which can help to prevent counterfeiting and smuggling.

## **Combating Counterfeit Goods**

Ghana Customs has also intensified its efforts to combat counterfeit goods. The agency has established a dedicated unit to investigate and prosecute cases of counterfeiting (Ghana Customs, 2022). In 2023, Ghana Customs seized over 5,000 counterfeit goods, including clothing, electronics, and cosmetics, worth over GHS 1 million (Ghana Customs, 2023).

The agency has also worked closely with other law enforcement agencies, such as the Ghana Police Service, to combat counterfeiting (Ghana Police Service, 2022). In 2022, Ghana Customs and the Ghana Police Service conducted a joint operation to seize counterfeit goods, which resulted in the seizure of over 2,000 counterfeit goods worth over GHS 500,000 (Ghana Customs, 2022).

## **Capacity Building**

Ghana Customs has also invested in capacity building to enhance its ability to combat counterfeit and transnational crime. The agency has provided training to its officers on customs enforcement, risk management, and investigative techniques (Ghana Customs, 2023). Additionally, Ghana Customs has partnered with international organizations, such as the WCO, to provide technical assistance and capacity building programs (WCO, 2022).

Information Site: tradecouncil.org Member Portal: tradecouncil.net Go Global Awards: goglobalawards.org Business Confidence Survey: businessconfidence.org info@tradecouncil.org 전 The International Trade Council ᇑ TheInternationalTradeCouncil ④ @inttradecouncil 🕅



In 2022, Ghana Customs sent several officers to attend a training program on customs enforcement organized by the WCO (WCO, 2022). The program provided training on advanced techniques for detecting and preventing smuggling, as well as strategies for combating transnational crime.

#### **Public Awareness**

Ghana Customs has also launched public awareness campaigns to educate the public on the dangers of counterfeit goods and the importance of complying with customs regulations (Ghana Customs, 2022). The agency has used various media channels, including radio, television, and social media, to reach a wider audience.

In 2023, Ghana Customs launched a campaign to educate the public on the risks of buying counterfeit goods, including the potential health and safety risks (Ghana Customs, 2023). The campaign included radio and television advertisements, as well as social media posts, to reach a wider audience.

#### Stakeholder Engagement

Ghana Customs has also strengthened its engagement with stakeholders, including traders, importers, and exporters. The agency has established a stakeholder forum, which provides a platform for stakeholders to raise concerns and provide feedback on customs procedures and regulations (Ghana Customs, 2023).

In 2022, Ghana Customs conducted a survey of stakeholders to gather feedback on customs procedures and regulations (Ghana Customs, 2022). The survey provided valuable insights into the needs and concerns of stakeholders, which has helped the agency to improve its services and procedures.

#### **Regional Cooperation**

Ghana Customs has also strengthened its regional cooperation to combat transnational crime. The agency is a member of the Economic Community of West African States (ECOWAS) and has signed several agreements with neighboring countries to enhance cooperation in customs enforcement (ECOWAS, 2022).

In 2023, Ghana Customs participated in a regional workshop on combating transnational crime, organized by ECOWAS (ECOWAS, 2023). The workshop brought together customs officials from several countries in the region to share best practices and discuss strategies for combating transnational crime.

#### **Use of Technology**

Ghana Customs has also leveraged technology to enhance its ability to combat counterfeit and transnational crime. The agency has introduced advanced scanning technology to detect and prevent smuggling (Ghana Customs, 2023). Additionally, Ghana Customs has implemented a data analytics system to analyze trade data and identify potential risks (Ghana Customs, 2024).

In 2022, Ghana Customs launched a project to implement a machine learning-based system for predicting and preventing smuggling (Ghana Customs, 2022). The system uses machine learning algorithms to analyze trade data and identify potential risks, which can help to prevent smuggling and counterfeiting.

#### **Risk Management**

Ghana Customs has also implemented a risk management approach to customs clearance, which has reduced the number of physical inspections and expedited the clearance process (Ghana Customs, 2023). The agency has identified high-risk goods and traders and has implemented targeted interventions to mitigate these risks.

In 2022, Ghana Customs conducted a risk assessment of its customs procedures and regulations, which identified several areas for improvement (Ghana Customs, 2022). The agency has since implemented several measures to address these risks, including the introduction of advanced scanning technology and the implementation of a data analytics system.

## Compliance

Ghana Customs has also strengthened its compliance program to ensure that traders comply with customs regulations. The agency has introduced a compliance framework, which outlines the requirements for traders to comply with customs regulations (Ghana Customs, 2022).

In 2023, Ghana Customs conducted a compliance audit of several traders, which identified several areas of non-compliance (Ghana Customs, 2023). The agency has since worked with these traders to address these issues and ensure compliance with customs regulations.

#### **Penalties for Non-Compliance**

Ghana Customs has also introduced stricter penalties for non-compliance with customs regulations. The agency has imposed fines and penalties on traders who fail to comply with customs regulations, including those who attempt to smuggle goods or evade duties (Ghana Customs, 2023).

In 2022, Ghana Customs imposed a fine of GHS 500,000 on a trader who was found to have evaded duties on a shipment of goods (Ghana Customs, 2022). The agency has also prosecuted several cases of smuggling and counterfeiting, which has resulted in the imposition of fines and penalties (Ghana Customs, 2023).

#### **Appeals Process**

Ghana Customs has also established an appeals process for traders who are dissatisfied with customs decisions. The agency has introduced an independent appeals committee, which reviews appeals and makes decisions on disputes (Ghana Customs, 2022).

In 2022, Ghana Customs received several appeals from traders who were dissatisfied with customs decisions (Ghana Customs, 2022). The agency has since reviewed these appeals and made decisions on the disputes, which has helped to promote fairness and transparency in the customs clearance process.

#### **Training and Development**

Ghana Customs has also invested in training and development to enhance the skills and knowledge of its officers. The agency has provided training on customs enforcement, risk management, and investigative techniques (Ghana Customs, 2023). Additionally, Ghana Customs has partnered with international organizations, such as the WCO, to provide technical assistance and capacity building programs (WCO, 2022).

In 2022, Ghana Customs sent several officers to attend a training program on customs enforcement organized by the WCO (WCO, 2022). The program provided training on advanced techniques for detecting and preventing smuggling, as well as strategies for combating transnational crime.

Information Site: tradecouncil.org Member Portal: tradecouncil.net Go Global Awards: goglobalawards.org Business Confidence Survey: businessconfidence.org info@tradecouncil.org 🖂 The International Trade Council 🔚 TheInternationalTradeCouncil (3 @inttradecouncil 🕅



## References

- Ghana Customs. (2022). Annual Report 2022. Accra: Ghana Customs.
- Ghana Customs. (2023). Annual Report 2023. Accra: Ghana Customs.
- Ghana Customs. (2024). Annual Report 2024. Accra: Ghana Customs.
- Government of Ghana. (2022). Customs Act. Accra: Government Printer.
- World Customs Organization (WCO). (2022). Annual Report 2022. Brussels: WCO.
- World Customs Organization (WCO). (2023). Regional Workshop on Combating Counterfeit Goods. Brussels: WCO.
- Nigeria Customs Service. (2023). Memorandum of Understanding between the Nigeria Customs Service and Ghana Customs. Abuja: Nigeria Customs Service.
- Ghana Police Service. (2022). Annual Report 2022. Accra: Ghana Police Service.
- Economic Community of West African States (ECOWAS). (2022). Annual Report 2022. Abuja: ECOWAS.
- Economic Community of West African States (ECOWAS). (2023). Regional Workshop on Combating Transnational Crime. Abuja: ECOWAS.

council.org council.net The Inte awards.org TheInt

International Trade Council An international, peak-body, chamber of commerce

Information Site: tradecouncil.org Member Portal: tradecouncil.net Go Global Awards: goglobalawards.org Business Confidence Survey: businessconfidence.org